**Data for every month ending December – 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| S. No. | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month\*\* | Average Resolution time (in days) |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months |
| 1 | Directly from Investors | - | 00 |  00 | 00 |  |  |
| 2 | SEBI (SCORES) |  - | 00 | 00 | 00 |  |  |
| 3 | Stock Exchange s/ Depositories |  - | 01 |  00 |  01 |  |  |
| 4 | Other Sources (if any) |   |  - |  - |  - |  |  |
| 5 | Grand Total |  00 |  01 |  00 |  01 |  |  |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 |
| S. No. | Month (2022) | Carried forward from previous month | Received | Resolved\* | Pending\*\* |
| 1 | January-2024 |  2 |  37 |  39 |  0 |
| 2 | February-2024 |  0 |  40 |  39 |  1 |
| 3 | March-2024 |  1 |  31 |  31 |  2 |
| 4 | April-2024 |  0 |  19 |  15 |  4 |
| 5 | May-2024 |  4 |  02 |  06 |  0 |
| 6 | June-2024 |  0 |  04 |  04 |  0 |
| 7 | July-2024 |  0 |  02 |  02 |  0 |
| 8 | August-2024 |  0 |  03 |  03 |  0 |
| 9 | September-2024 |  0 |  04 |  04 |  0 |
| 10 | October-2024 |  0 |  03 |  03 |  0 |
| 11 | November-2024 |  0 |  06 |  06 |  0 |
| 12 | December- 2024 |  0 |  01 |  01 |  0 |

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| S.No. | year | Carried forward from previous year | Received during the year | Received during the year | Pending at the end of the year |
| 1. | 2020-2021 |  - |  21 |  21 |  - |
| 2. | 2021-2022 |  - |  37 |  36 |  1 |
| 3. | 2022-2023 |  1 |  20 |  21 |  - |
| 4. | 2023-2024 |  0 |  350 |  350 |  - |
|  | Grand Total |  - |  428 |  428 |  - |