**Data for every month ending December – 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| S. No. | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month\*\* | Average Resolution time (in days) | |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 00 | 09 | 00 | 09 |  |  | |
| 2 | SEBI (SCORES) | 01 | 04 | 00 | 05 |  |  | |
| 3 | Stock Exchange s/ Depositories | 00 | 00 | 00 | 00 |  |  | |
| 4 | Other Sources (if any) | 00 | 00 | 00 | 00 |  | |  |
| 5 | Grand Total | 01 | 13 | 00 | 14 |  | |  |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 |
| S.No. | Month (2022) | Carried forward from previous month | Received | Resolved\* | Pending\*\* |
| 1 | January-2024 | 04 | 30 | 34 | 00 |
| 2 | February-2024 | 00 | 28 | 26 | 02 |
| 3 | March-2024 | 02 | 31 | 30 | 01 |
| 4 | April-2024 | 01 | 25 | 15 | 11 |
| 5 | May-2024 | 11 | 20 | 27 | 04 |
| 6 | June-2024 | 04 | 24 | 27 | 01 |
| 7 | July-2024 | 01 | 29 | 30 | 01 |
| 8 | August-2024 | 01 | 18 | 19 | 00 |
| 9 | September-2024 | 00 | 20 | 18 | 02 |
| 10 | October-2024 | 02 | 31 | 32 | 05 |
| 11 | November-2024 | 05 | 33 | 38 | 01 |
| 12 | December-2024 | 01 | 13 | 14 | 00 |

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| S.No. | year | Carried forward from previous year | Received during the year | Received during the year | Pending at the end of the year |
| 1. | 2020-2021 | 0 | 215 | 210 | 5 |
| 2. | 2021-2022 | 5 | 154 | 155 | 4 |
| 3. | 2022-2023 | 4 | 125 | 129 | 0 |
| 4. | 2023-2024 | 0 | 435 | 434 | 1 |
|  | Grand Total | 9 | 929 | 928 | 10 |