**Data for every month ending December – 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| S. No. | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month\*\* | Average Resolution time (in days) |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months |
| 1 | Directly from Investors | 00 |  09 |  00 |  09 |  |  |
| 2 | SEBI (SCORES) |  01 |  04 |  00 |  05 |  |  |
| 3 | Stock Exchange s/ Depositories |  00 |  00 |  00 |  00 |  |  |
| 4 | Other Sources (if any) |  00 |  00 |  00 |  00 |  |  |
| 5 | Grand Total |  01 |  13 |  00 | 14 |  |  |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 |
| S.No. | Month (2022) | Carried forward from previous month | Received | Resolved\* | Pending\*\* |
| 1 | January-2024 | 04 | 30 | 34 | 00 |
| 2 | February-2024 | 00 | 28 | 26 | 02 |
| 3 | March-2024 | 02 | 31 | 30 | 01 |
| 4 | April-2024 | 01 | 25 | 15 | 11 |
| 5 | May-2024 | 11 | 20 | 27 | 04 |
| 6 | June-2024 | 04 | 24 | 27 | 01 |
| 7 | July-2024 | 01 | 29 | 30 | 01 |
| 8 | August-2024 | 01 | 18 | 19 | 00 |
| 9 | September-2024 | 00 | 20 | 18 | 02 |
| 10 | October-2024 | 02 | 31 | 32 | 05 |
| 11 | November-2024 | 05 | 33 | 38 | 01 |
| 12 | December-2024 | 01 | 13 | 14 | 00 |

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| S.No. | year | Carried forward from previous year | Received during the year | Received during the year | Pending at the end of the year |
| 1. | 2020-2021 |  0 |  215 |  210 |  5 |
| 2. | 2021-2022 |  5 |  154 |  155 |  4 |
| 3. | 2022-2023 |  4 |  125 |  129 |  0 |
| 4. | 2023-2024 |  0 |  435 |  434 |  1 |
|  | Grand Total |  9 |  929 |  928 |  10 |