## Data for every month ending March -

## <u>2024</u>

SN	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**	Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months
		_	_	_	_		
1	Directly from Investors	-	31	0	31		
2	SEBI (SCORES)	_	-	-	-		
3	Stock Exchange s/ Depositories	1	0	0	1		
4	Other Sources (if any)	-	-	-	-		
5	Grand Total	_	31	0	32		

## **Trend of monthly disposal of complaints**

Month	Carried forward from previous month	Received	Resolved*	Pending**
April 2023	-	1	1	0
May 2023	-	3	3	0
June 2023	-	40	38	2
July 2023	2	35	34	3
August 2023	3	5	3	5
September 2023	3	22	23	4
October 2023	4	49	49	4
November 2023	4	44	46	2
December 2023	2	43	43	2
January 2024	2	37	39	0
February 2024	0	40	39	1
March 2024	1	31	32	0
	April 2023  May 2023  June 2023  July 2023  August 2023  September 2023  October 2023  November 2023  December 2023  January 2024  February 2024		from previous month  April 2023  May 2023  June 2023  July 2023  August 2023  September 2023  October 2023  November 2023  January 2024  February 2024  February 2024	April 2023       -       1       1         May 2023       -       3       3         June 2023       -       40       38         July 2023       2       35       34         August 2023       3       5       3         September 2023       3       22       23         October 2023       4       49       49         November 2023       4       44       46         December 2023       2       43       43         January 2024       2       37       39         February 2024       0       40       39

## Trend of annual disposal of complaints

SN	year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1.	2020–2021	_	21	21	_
2.	2021–2022	-	37	36	1
3.	2022–2023	1	20	21	_
4	2023-2024	0	350	350	0
	Grand Total	-	428	428	_